



R. Boyd Hendrix, DMD  
1534 Platt Springs Rd., West Columbia, SC 29169  
803-794-5555

## FINANCIAL POLICY

At Hendrix Family Dentistry your dental health is very important. We will give you the best care possible treating all our patient's courteously and with dignity.

Patient Without Insurance: Payment is due at time of service. We will be happy to give you a treatment plan explaining all cost.

Patient With Insurance: We will work to maximize your dental benefits. We will estimate your insurance benefits to the best of our ability, however the estimate is not a guarantee of payment. Your estimated share for the cost of the procedure is due at the time of service. Anything not covered by insurance is the patient's responsibility. If our estimate is incorrect, we will bill you or reimburse you for the difference after the insurance has paid.

Payment methods are Cash, Check, Visa, Master Card, Discover, and Care Credit.

If you have any questions concerning our policy, please don't hesitate to ask us.

## MISSED APPOINTMENT POLICY

We ask for at least 24-hour notice if you cannot keep an appointment. That way we can use that appointment for someone who needs dental work and is waiting for an appointment. We understand that emergencies come up, therefore we allow 2 appointments that you cannot give us 24-hour notice of cancelation. The 3<sup>rd</sup> time you cannot give us 24-hour notice there will be a charge for the missed appointment that must be paid before we can schedule another appointment.

Medicaid Patients who miss a 3<sup>rd</sup> appointment will not be rescheduled.

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Signature

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Date